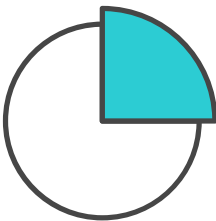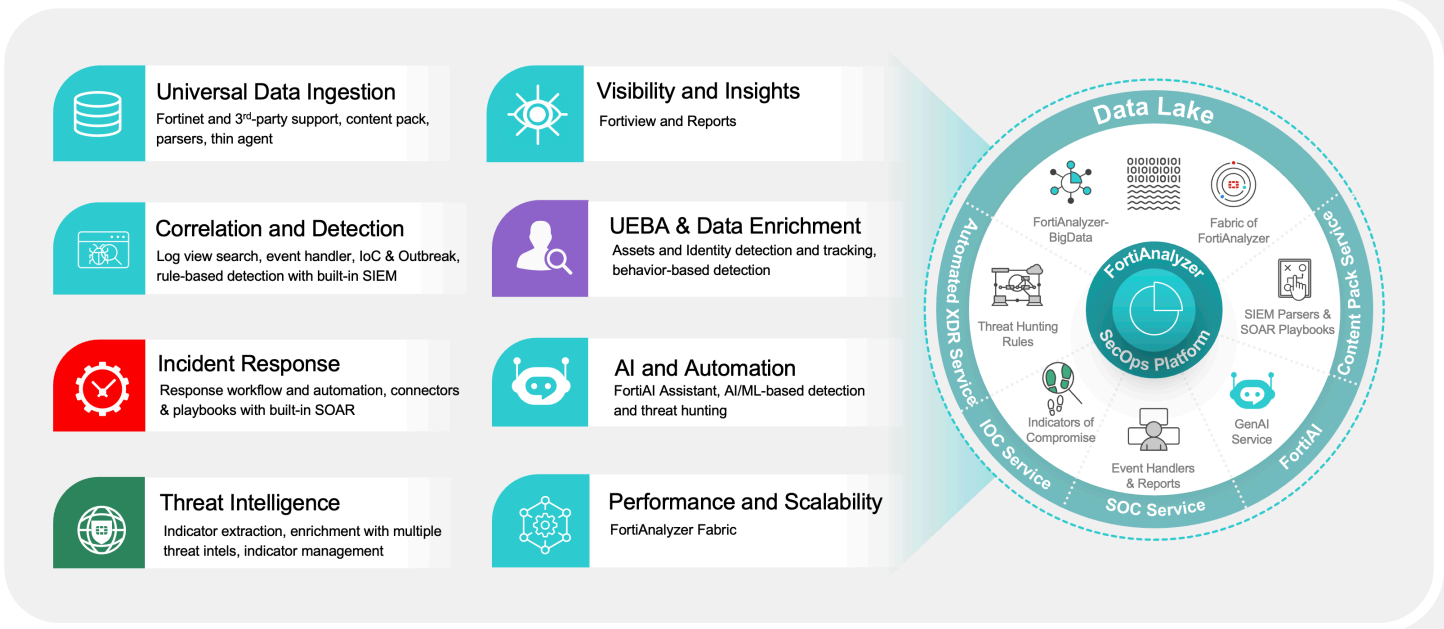# FortiAnalyzer™

Unified Data Lake, Visibility, and Automation

FortiAnalyzer is a fully integrated SecOps platform, purpose-built to simplify and modernize security operations. It combines SIEM and SOAR capabilities with a scalable data lake, native threat intelligence integration, and built-in Generative AI—all in one unified solution. Designed to be XDR-ready, FortiAnalyzer enables end-to-end visibility and faster, more coordinated responses across the entire security environment. By eliminating the need for multiple disconnected tools, it streamlines workflows, reduces SOC fatigue, and improves detection and response times.

Product Offerings

FortiAnalyzer delivers a rich set of SecOps capabilities from data ingestion, detection and response, designed for scale, automation, and efficiency. A detailed breakdown of features is illustrated in the diagram below. FortiAnalyzer supports both Capex and Opex models—available as perpetual licenses for on-prem deployments or subscription-based for cloud and hosted environments to fit diverse customer needs.

Universal Data Ingestion
Fortinet and 3rd-party support, content pack, parsers, thin agent

Visibility and Insights
Fortiview and Reports

Correlation and Detection
Log view search, event handler, IoC & Outbreak, rule-based detection with built-in SIEM

UEBA & Data Enrichment
Assets and Identity detection and tracking, behavior-based detection

Incident Response
Response workflow and automation, connectors & playbooks with built-in SOAR

AI and Automation
FortiAI Assistant, AI/ML-based detection and threat hunting

Threat Intelligence
Indicator extraction, enrichment with multiple threat intels, indicator management

Performance and Scalability
FortiAnalyzer Fabric

	On-Prem		Cloud
	Appliance	VM	FortiAnalyzer Cloud
Ingestion Based License	⊘	⊘	—
Per-Device Based License	—	—	⊘
GB/Day Usage Expansion	—	⊘	⊘
Fortinet Logging Sources	⊘	⊘	⊘
3rd-party Logging Sources	⊘	⊘	⊘ *
Multi-tenancy (ADOM)	⊘	⊘	via FortiCloud OU
FortiAI Assist	⊘	⊘	⊘
Security Automation	⊘	⊘	⊘
IOC & Outbreak Detection	⊘	⊘	⊘
FortiTiP Integration	⊘	—	—
OT Service	⊘	⊘	⊘
Attack Surface Rating & Compliance	⊘	⊘	⊘
FortiCare Premium	⊘	⊘	⊘
FortiCare Elite	⊘	⊘	N/A
Log Forwarding	⊘	⊘	—
Collector mode	⊘	⊘	N/A
High Availability	⊘	⊘	N/A
Fabric of FortiAnalyzer	⊘	⊘	—
FortiPoints	N/A	⊘ **	⊘ **
FortiFlex	N/A	⊘	N/A
FAZaaS	⊘	N/A	N/A

* 3rd-party logs sources are supported via on-prem FortiAnlayzer Cloud Connector.

** FortiPoints are used to renew or upgrade SKUs for FortiAnalyzer VM or FortiAnalyzer Cloud.

Hardware Bundle
Best Value for Hardware Based Deployment

✓ FortiAnalyzer Appliance

✓ FortiCare Premium

✓ Indicators of Compromise Service

✓ FortiGuard Outbreak Detection Service

✓ Security Automation Service

✓ FortiTIP SaaS Extension

FAZ-[Hardware Model]-BDL-1263-DD

VM Subscription Bundle
Best Value for VM Based Deployment

✓ FortiAnalyzer VM S-series

✓ FortiCare Premium

✓ Indicators of Compromise Service

✓ FortiGuard Outbreak Detection Service

✓ Security Automation Service

FCx-10-AZVMS-465-01-DD

Per Device Subscription
Commonly Purchased

- ✓ FortiAnalyzer Cloud Central Logging & Analytics
- ✓ Indicator of Compromise Service
- ✓ FortiGuard Outbreak Detection Service
- ✓ Security Automation Service

FC-10-[FORTIGATE MODEL CODE]-585-02-DD

FC-10-[FORTIWEB MODEL CODE]-585-02-DD

GB/Day Subscription*
Storage Expansion and 3rd-Party Support

FortiAnalyzer Cloud Base Subscription

- ✓ FortiAnalyzer Cloud Central Logging & Analytics
- ✓ Indicator of Compromise Service
- ✓ FortiGuard Outbreak Detection Service
- ✓ Security Automation Service
- ✓ FortiCare Premium

FCx-10-AZCLD-463-01-DD

* This option has two main uses: 1) Expands cloud storage. 2) Ingests logs from devices that don't have a per-device subscription license. For this use, an on-prem FortiAnalyzer Collector is required to forward logs to the cloud

Service Add-On

SERVICE NAME	DESCRIPTION	ORDER INFO
Security Automation Service	FortiAnalyzer Security Automation Service including premium reports, event handlers, SIEM correlation rules for advanced threat detection and SOAR playbooks	FCx-10-xxxxx-335-0x-DD
IoC & Outbreak Detection Service	FortiGuard Indicators of Compromise and Outbreak Detection Service including daily updates of IOCs and automated outbreak alerts and predefined event handlers to detect and respond to wide spread malware outbreaks	FCx-10-xxxxx-661-0x-DD
OT Service	OT Security Service including advanced OT analytics, risk and compliance reports, event handlers, and use-case correlation rules	FCx-10-xxxxx-159-0x-DD
Attack Surface Rating and Compliance	The service provides a centralized way to measure security posture, identify misconfigurations, and monitor compliance against best practices using telemetry from Fortinet devices. It helps reduce cyber risk and supports audit readiness through automated scoring, reporting, and remediation guidance.	FCx-10-xxxxx-175-0x-DD
FortiAI Asistant Service	Generative AI powered security service utilizing large language models (LLMs) for real-time assistance in SOC analysis, incident investigation, triage and response	FCx-10-xxxxx-1118-0x-DD

Use Cases

Network Operations	
USE CASES	**DESCRIPTION**
Network & Application Monitoring	Collect and analyze logs from firewalls, routers, load balancers, web/app servers. Visibility into traffic patterns, performance, and service health.
Connectivity Troubleshooting	Use real-time search and dashboards to identify issues. Faster root cause analysis and resolution.
Capacity Planning	Trend reports on resource usage (disk, memory, bandwidth). Supports infrastructure scaling and budget forecasting.
Compliance & Audit	Store logs for regulatory and IT audit readiness (e.g., PCI, HIPAA). Simplifies audit process and meets retention policies. Archive high-volumn logs from various sources data retention
Low-Cost Log Forwarding	Use FAZ to ingest and store logs, then forward filtered data to expensive SIEMs. Reduces SIEM ingestion volume and costs.

Security Operations	
USE CASES	**DESCRIPTION**
Theat Detection	Detect Known and unknown threats using correlation rules, anomaly detection, and AI/ML. Improves detection accuracy and speed.
Alert Triage	Normalize, enrich, and prioritize alerts using AI and automation. Reduces analyst fatigue, accelerates decision-making.
Incident Investigation	Auto-build incident timelines, investigate related logs, and visualize attack paths. Reduces mean time to investigate (MTTI) and improves context.
Response Automation	Execute playbooks to block IPs, isolate hosts, disable accounts, or notify teams. Speeds up containment, reduces manual work.
Threat Intelligence Integration	Ingest threat feeds, perform reputation checks, enrich IOCs across multiple layers. Enhances situational awareness and proactive defenses.
MITRE ATT&CK Mapping	Align detections and investigations with MITRE ATT&CK techniques. Provides structured defense analysis and coverage gap visibility.
Security Reporting & Dashboards	Auto-generate compliance and executive-level reports.

Hardware Order Information

	150G	300G	810G	1000G
Product				
Hardware	FAZ-150G	FAZ-300G	FAZ-810G	FAZ-1000G
Hardware Bundle	FAZ-150G-BDL-1263-DD	FAZ-300G-BDL-1263-DD	FAZ-810G-BDL-1263-DD	FAZ-1000G-BDL-1263-DD
Renew Bundle	FC-10-L150G-1263-02-DD	FC-10-L03HG-1263-02-DD	FC-10-AZ81G-1263-02-DD	FC-10-AZ1KG-1263-02-DD
Support-only Renewal	FC-10-L150G-247-02-DD	FC-10-L03HG-247-02-DD	FC-10-AZ81G-247-02-DD	FFC-10-AZ1KG-247-02-DD
Service Add-On				
OT Service	FC-10-L150G-159-02-DD	FC-10-L03HG-159-02-DD	FC-10-AZ81G-159-02-DD	FC-10-AZ1KG-159-02-DD
Attack Surface Rating and Compliance	FC-10-L150G-175-02-DD	FC-10-L03HG-175-02-DD	FC-10-AZ81G-175-02-DD	FC-10-AZ1KG-175-02-DD
FortiAI Subscription	FC-10-L150G-1118-02-DD	FC-10-L03HG-1118-02-DD	FC-10-AZ81G-1118-02-DD	FC-10-AZ1KG-1118-02-DD
FortiAI Token Top-up	FC1-10-AITAZ-1089-02-DD	FC1-10-AITAZ-1089-02-DD	FC1-10-AITAZ-1089-02-DD	FC1-10-AITAZ-1089-02-DD
Replacement Disks				
Replacement Disk SKU				
Replacement PSUs				
Replacement PSU SKU		SP-FAD400F-PS	SP-FAZ800G-PS	

	3100G	3510G	3700G	4500G
Product				
Hardware	FAZ- 3100G	FAZ- 3510G	FAZ- 3700G	FAZ-BD-4500G
Hardware Bundle	FAZ-3100G-BDL-1263-DD	FAZ-3510G-BDL-1263-DD	FAZ-3700G-BDL-1263-DD	FAZ-BD-4500G-BDL-1263-DD
Renew Bundle	FC-10-AZ31G-1263-02-DD	FC-10-AZ3AG-1263-02-DD	FC-10-L3K7G-1263-02-DD	FC-10-FB45G-1263-02-DD
Support-only Renewal	FC-10-AZ31G-247-02-DD	FC-10-AZ3AG-247-02-DD	FC-10-L3K7G-247-02-DD	FC-10-FB45G-247-02-DD
Service Add-On				
OT Service	FC-10-AZ31G-159-02-DD	FC-10-AZ3AG-159-02-DD	FC-10-L3K7G-159-02-DD	FC-10-FB45G-159-02-DD
Attack Surface Rating and Compliance	FC-10-AZ31G-175-02-DD	FC-10-AZ3AG-175-02-DD	FC-10-L3K7G-175-02-DD	FC-10-FB45G-175-02-DD
FortiAI Subscription	FC-10-AZ31G-1118-02-DD	FC-10-AZ3AG-1118-02-DD	FC-10-L3K7G-1118-02-DD	FC-10-FB45G-1118-02-DD
FortiAI Token Top-up	FC1-10-AITAZ-1089-02-DD	FC1-10-AITAZ-1089-02-DD	FC1-10-AITAZ-1089-02-DD	FC1-10-AITAZ-1089-02-DD
Replacement Disks				
Replacement Disk SKU			SP-DAM37G4T	BDM-4500G
Replacement PSUs				
Replacement PSU SKU			SP-FAZ3700F-PS	

VM Order Information

1. VM Subscription - All in one subscription including 24×7 FortiCare Premium support, IOC, Outbreak Alert Detection, Security Automation Service. Fully stackable

	5GB/DAY	50GB/DAY	500GB/DAY
Product			
VM Subscription Bundle	FC1-10-AZVMS-465-01-DD	FC2-10-AZVMS-465-01-DD	FC3-10-AZVMS-465-01-DD
Service Add-On			
OT Service	FC1-10-AZVMS-159-01-DD	FC2-10-AZVMS-159-01-DD	FC3-10-AZVMS-159-01-DD
Attack Surface Rating and Compliance	FC1-10-AZVMS-175-01-DD	FC2-10-AZVMS-175-01-DD	FC3-10-AZVMS-175-01-DD
FortiAI Subscription	FC1-10-AZVMS-1118-01-DD	FC2-10-AZVMS-1118-01-DD	FC3-10-AZVMS-1118-01-DD
FortiAI Token Top-up	FC1-10-AITAZ-1089-02-DD	FC1-10-AITAZ-1089-02-DD	FC1-10-AITAZ-1089-02-DD
FortiCare Elite Upgrade	FC1-10-AZVMS-1137-01-DD	FC2-10-AZVMS-1137-01-DD	FC3-10-AZVMS-1137-01-DD

2. VM Perpetual - With a la carte service options. Perpetual license. Purchase 24×7 FortiCare Premium Support, IOC, Security Automation Service, and FortiGuard Outbreak Detection Service separately. Only GB/Day is stackable.

	1GB/Day	5GB/DAY	25GB/Day	100GB/Day	500GB/Day	2000GB/Day
Product						
Perpetual License	FAZ-VM-GB1	FAZ-VM-GB5	FAZ-VM-GB25	FAZ-VM-GB100	FAZ-VM-GB500	FAZ-VM-GB2000
Service Add-On						
OT Service			FCx-10-LV0VM-159-02-DD			
Attack Surface Rating and Compliance			FCx-10-LV0VM-175-02-DD			
IOC and Outbreak Service			FCx-10-LV0VM-661-02-DD			
SOC Automation Service			FCx-10-LV0VM-335-02-DD			
FortiAI Subscription			FCx-10-LV0VM-1118-02-DD			
FortiAI Token Top-up *			FC1-10-AITAZ-1089-02-DD			
FortiCare Premium			FCx-10-LV0VM-248-02-DD			
FortiCare Elite			FCx-10-LV0VM-285-02-DD			
FortiCare Elite Upgrade			FCx-10-LV0VM-204-02-DD			

* FortiAI Assistant upgrade license for adding 500,000 AI tokens a year. Purchase multiple to increase the token amount. Require FortiAI subscription.

VM Information for Private and Public Cloud

PRIVATE AND PUBLIC CLOUD SUPPORT		
	Private Cloud	Public Cloud
VMware	⊘	—
Citrix Xen	⊘	—
KVM	⊘	—
Microsoft Hyper-V	⊘	—
Nutanix AHV	⊘	—
Oracle Private Cloud	⊘	—
OpenSource Xen	⊘	—
Amazon AWS	—	⊘
Microsoft Azure	—	⊘
Google GCP	—	⊘
Oracle OCI / OPC	—	⊘

FortiAnalyzer Cloud Order Information

FortiAnalyzer Cloud provides cloud-based central logging and analytics, including IOC service, FortiGuard Outbreak Detection Service and Security Automation Service. Customers can choose between two license models when ordering FortiAnalyzer Cloud:

1. **Per-Device SKU**: Each logging device must have its own license.
2. **GB/Day SKU**: A shared capacity model based on the expected daily log ingestion volume. The licensed capacity is pooled and shared across all the devices under the same support account.

The GB/Day SKU can also be used for storage expansion and to support logs from third-party devices.

CLOUD ORDER INFORMATION			
Product			
FortiGate Per-Device Subscription	FC-10-[FORTIGATE MODEL CODE]-585-02		
FortiWeb Per-Device Subscription	FC-10-[FORTIWEB MODEL CODE]-585-02-DD		
GB/Day Subscription and Storage Add-On	**5GB/Day**	**50GB/Day**	**500GB/Day**
	FC1-10-AZCLD-463-01-DD	FC2-10-AZCLD-463-01-DD	FC3-10-AZCLD-463-01-DD
Service Add-On			
OT Service	FC1-10-AZCLD-159-01-DD	FC2-10-AZCLD-159-01-DD	FC3-10-AZCLD-159-01-DD
Attack Surface Rating and Compliance	FC1-10-AZCLD-175-01-DD	FC2-10-AZCLD-175-01-DD	FC3-10-AZCLD-175-01-DD
FortiAI Subscription	FC1-10-AZCLD-1118-01-DD	FC2-10-AZCLD-1118-01-DD	FC3-10-AZCLD-1118-01-DD
FortiAI Token Top-up	FC1-10-AITAZ-1089-02-DD	FC1-10-AITAZ-1089-02-DD	FC1-10-AITAZ-1089-02-DD

Fortinet Training and Certification

FCP - FortiAnalyzer Administrator Training and Certification

Learn how to deploy, configure, and secure FortiAnalyzer, register and manage devices with FortiAnalyzer. At the same time, explore the fundamentals of the logging and reporting management capabilities included in FortiAnalyzer to become a professional FortiAnalyzer administrator.

FCP - FortiAnalyzer Analyst Training and Certification

Learn the fundamentals of using FortiAnalyzer for centralized logging, identify current and potential threats through log analysis, examine the management of events, incidents, reports, and task automation with playbooks to become a SOC analyst in an environment using Fortinet products

Course Details

For prerequisites, agenda topics, and learning objectives, visit:

- FortiAnalyzer Administrator- https://training.fortinet.com/local/staticpage/view.php?page=library_fortianalyzer-administrator
- FortiAnalyzer Analyst- https://training.fortinet.com/local/staticpage/view.php?page=library_fortianalyzer-analyst

Training Offering

For training SKUs, purchasing, and delivery options, visit:

https://training.fortinet.com/local/staticpage/view.php?page=purchasing_process

Order Examples

FortiAnalyzer VM Perpetual

Perpetual licensing model with a-la-carte support and services available for purchase.

Step 1: Select the FortiAnalyzer VM SKU based on the amount of GB/Day of logs to ingest per day. Multiple SKUs can be combined to reach the desired amount.

SKU	DESCRIPTION
FAZ-VM-GB1	License for 1 GB/Day of Logs.
FAZ-VM-GB5	License for 5 GB/Day of Logs.
FAZ-VM-GB25	License for 25 GB/Day of Logs.
FAZ-VM-GB100	License for 100 GB/Day of Logs.
FAZ-VM-GB500	License for 500 GB/Day of Logs.
FAZ-VM-GB2000	License for 2 TB/Day of Logs.

Step 2: Select "a-la-carte" support and services matching your tier of GB/Day of Logs.

TIER (GB/DAY)	FORTICARE PREMIUM	SECURITY AUTOMATION SERVICE	IOC AND OUTBREAK SERVICE	FORTICARE ELITE	FORTICARE PREMIUM TO ELITE UPGRADE
1-6 GB/Day	FC1-10-LV0VM-248-02-DD	FC1-10-LV0VM-335-02-DD	FC1-10-LV0VM-661-02-DD	FC1-10-LV0VM-285-02-DD	FC1-10-LV0VM-204-02-DD
1-11 GB/Day	FC2-10-LV0VM-248-02-DD	FC2-10-LV0VM-335-02-DD	FC2-10-LV0VM-661-02-DD	FC2-10-LV0VM-285-02-DD	FC2-10-LV0VM-204-02-DD
1-26 GB/Day	FC3-10-LV0VM-248-02-DD	FC3-10-LV0VM-335-02-DD	FC3-10-LV0VM-661-02-DD	FC3-10-LV0VM-285-02-DD	FC3-10-LV0VM-204-02-DD
1-101 GB/Day	FC5-10-LV0VM-248-02-DD	FC5-10-LV0VM-335-02-DD	FC5-10-LV0VM-661-02-DD	FC5-10-LV0VM-285-02-DD	FC5-10-LV0VM-204-02-DD
1-501 GB/Day	FC6-10-LV0VM-248-02-DD	FC6-10-LV0VM-335-02-DD	FC6-10-LV0VM-661-02-DD	FC6-10-LV0VM-285-02-DD	FC6-10-LV0VM-204-02-DD
1-2001 GB/Day	FC7-10-LV0VM-248-02-DD	FC7-10-LV0VM-335-02-DD	FC7-10-LV0VM-661-02-DD	FC7-10-LV0VM-285-02-DD	FC7-10-LV0VM-204-02-DD
1-unlimited GB/Day	FC4-10-LV0VM-248-02-DD	FC4-10-LV0VM-335-02-DD	FC4-10-LV0VM-661-02-DD	FC4-10-LV0VM-285-02-DD	FC4-10-LV0VM-204-02-DD

New Order Example

- Logs to ingest: **10 GB/Day**
- A la carte support and services: Security Automation Service, FortiCare Elite Support.

Purchase the following SKU

- 2 x FAZ-VM-GB5 "License for 5 GB/Day of Logs"
- 1x FC2-10-LV0VM-335-02-DD (Security Automation tier 1-11 GB/Day)
- 1x FC2-10-LV0VM-285-02-DD (FortiCare Elite Support tier 1-11 GB/Day)

Add More GB/Day of Logs Example

Add immediately **15 GB/Day** of Logs for a total of **25 GB/Day** of Logs

As net new
3x FAZ-VM-GB5 (License for adding 5 GB/Day Logs)

Via a co-term agreement *
- 1x FC3-10-LV0VM-335-02-DD (Security Automation service for 1-26 GB/Day)
- 1x FC3-10-LV0VM-285-02-DD (FortiCare Elite Support for 1-26 GB/Day)

* Apply the support and services SKUs via co-term to align all contracts to the same expiration date. Co-term agreement consolidates multiple contracts and services under a single end date to make it easier to track and manage renewals.

❓ Frequently Asked Questions

What is FortiGuard Outbreak Detection Service

The FortiGuard Outbreak Detection Service, provides customers with content packages created in real time, to protect their networks against new malware outbreaks. The package contains reports, report templates and event handlers to handle the latest malware outbreaks identified by Fortinet's Global Threat Intelligence.

How do I purchase FortiGuard Outbreak Detection Service?

- The FortiGuard Outbreak Detection Service is included with the FortiAnalyzer Enterprise Protection bundle and is available a la carte for eligible hardware models.
- The FortiGuard Outbreak Detection Service is available a la carte for FortiAnalyzer Perpetual VM.
- The FortiGuard Outbreak Detection Service is included with FortiAnalyzer VM Subscription.

How do I purchase a VM perpetual license?

A VM perpetual license can be purchased in two ways.
1. Start with a limited free trial (available with a FortiCloud account) then upgrade the VM by purchasing an upgrade license SKU to increase capacity.
2. Purchase an upgrade license SKU directly.

How do I extend my existing FAZ VM Perpetual deployment?

Customers who already have a perpetual FAZ-VM can purchase any of the below add-on SKUs to extend the capacity of their existing FAZ-VM deployment.

SKU	DESCRIPTION
FAZ-VM-GB1	License for 1 GB/Day of Logs.
FAZ-VM-GB5	License for 5 GB/Day of Logs.
FAZ-VM-GB25	License for 25 GB/Day of Logs.
FAZ-VM-GB100	License for 100 GB/Day of Logs.
FAZ-VM-GB500	License for 500 GB/Day of Logs.
FAZ-VM-GB2000	License for 2 TB/Day of Logs.

How many ADOMs are included with my FortiAnalyzer?

ADOM defaults and maximums information for FortiAnalyzer Hardware and VM can be found on docs.fortinet.com in the release notes for your FortiAnalyzer's firmware release under Appendix A.

How do I add ADOMs to my FortiAnalyzer?

- An ADOM add-on license can be purchased for FortiAnalyzer VM Subscriptions, and for supported FortiAnalyzer hardware models (FortiAnalyzer hardware G models 1000 Series and above)
- The ADOM add-on License SKUs for FortiAnalyzer can be found under the "VDOM & ADOM" tab of the pricelist.

How do I order FortiAnalyzer Cloud or SOCaaS?

FortiAnalyzer Cloud and SOCaaS for FortiGates are obtained via the below SKUs

SKU	DESCRIPTION
FC-10-[FortiGate Model Code]-464-02-DD	SOCaaS: 24×7 cloud-based managed log monitoring, incident triage and SOC escalation service
FC-10-[FortiGate Model Code]-585-02-DD	FortiAnalyzer Cloud: cloud-based central logging and analytics. Include all FortiGate log types, IOC service, Security Automation Service, FortiGuard Outbreak Detection Service.

How do I order more storage for my FortiAnalyzer cloud?

FortiAnalyzer Cloud Storage can be increased by purchasing the stackable "FortiAnalyzer Cloud Storage" SKU in the Cloud tab of the pricelist.

How do I unlock advanced OT Security and Security Rating and Compliance Services?

Starting in version 7.4, FortiAnalyzer adds two new SKUs:

- 159 "OT Security Service including advanced OT analytics, risk and compliance reports, event handlers, and use-case correlation rules" Unlock all OT related features such as OT security reports and event handlers.
- 175 "FortiAnalyzer Attack Surface Rating and Compliance" Unlock the newly available compliance reports (PCI, CIS) and Shadow-IT.

How do I order High Availability for FortiAnalyzer?

To add FortiAnalyzer High Availability, you can purchase 2 of the same FortiAnalyzer. Each FortiAnalyzer in the HA cluser should also:

- Be of the same FortiAnalyzer series/platform.
- Be of the same FortiAnalyzer firmware version
- Run in the same operation mode: Analyzer or Collector
- Have the same GB/Days of Logs
- Be visible on the network

What license do i need for FAZ in Collector-Only mode?

For an appliance, you can use the lowest hardware model, e.g., FAZ-150G. For a VM, you can choose the lowest available tier, such as FAZ-VM-GB1 or FC1-10-AZVMS-465-01-DD

How is FAZ Cloud licensed for FortiGates in an HA pair?

Each FortiGate requires its own FAZ cloud subscription

What is included in FAZ-VM Free Trial and how many trials can I have?

The FortiAnalyzer VM Free Trial includes the following:

- 1 GB/day logs, 3 devices, 3 ADOMs.
- Trial licenses do NOT include services or support.

How many free trials can I have?

- Customer can generate 1 free trail for a product on their account at a time.
- Only 1 free trial per product, per account, can be active at a time.
- Once the purchased add-on license is applied to the trial instance, the trial instance is converted into Production Instance.
- Only after the free trial is converted to the production instance, will a new free trial be available again for the FortiCare account.
- Once a product has no active free trial on the FortiCare account, a new free trial will be available

*So, a customer can generate multiple Trial Licenses but not at the same time.

**For PoCs or for our Demo Labs we still have the Eval Licenses. 60-days for external or 1 Year for internal.

Can I opt-out of the FortiCare Free Trial and Directly purchase a license?

Customers can opt out of the free trial and purchase only the FortiAnalyzer-VM stackable add-on SKUs.

- For FortiAnalyzer 7.0 customers will receive a license and can enter the purchased license code on the VM login page. Customers can also upload new licenses via the GUI.
- For FortiAnalyzer 6.2/6.4 customers, licenses can be uploaded via the GUI.

When expanding the FAZ-Cloud Storage entitlement (e.g., from 15GB/day to 50GB/day), will there be any service interruption or data loss?

No. The expansion of storage to support increased log ingestion (measured in GB/day) is carefully managed by the FAZ-Cloud operations team. There is no need to migrate platforms, so there is no risk of data loss or service disruption.

Is the FortiAnalyzer AI Top-Up license supported on the FortiAnalyzer VM Subscription (VM-S) platform?

Yes. The VM-S instance must have an active FortiAI subscription license (e.g., FC3-10-AZVMS-1118-01-12) before applying the FortiAI Top-Up license. Without this base subscription, the Top-Up license cannot be activated.

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