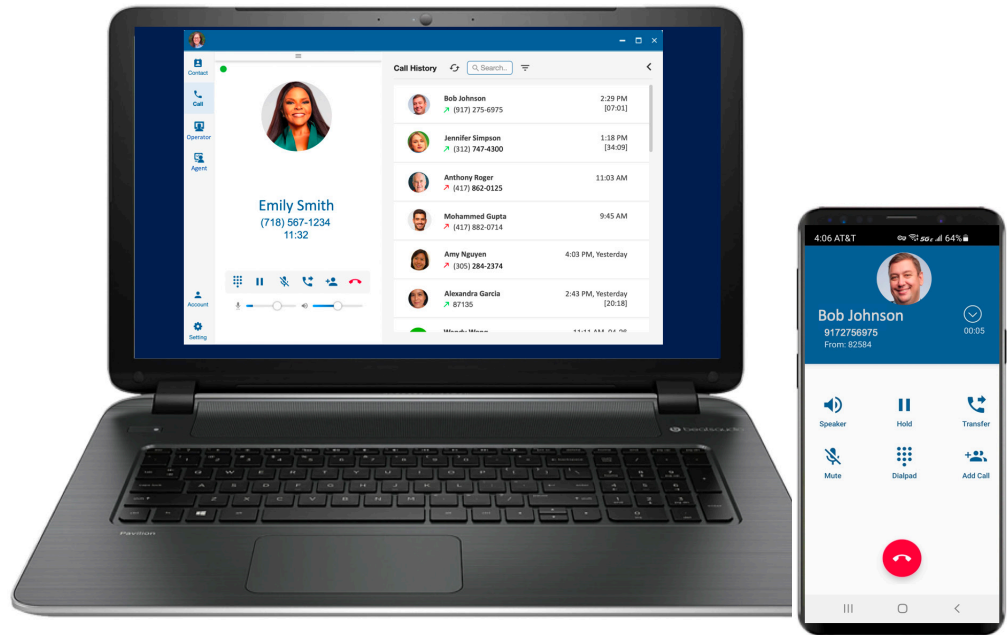


FortiFone™ Softclient

Highlights

Combined with the powerful features of the FortiVoice secure unified communications solution, the FortiFone softclients delivers more than just what you need, it gives you what you want.

- Intuitive interface with easy call control
- Check voicemails, view call history, search directory, and more in the palm of your hand
- View presence status of colleagues
- Exchange messages and share files with individuals or groups
- Real-time video calls
- Support for Windows, macOS, iOS, and Android



Work from Anywhere, Anytime.

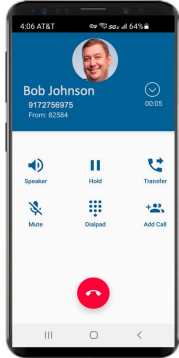
Whether you're in the office or working remotely, stay connected with your teammates with a FortiFone Softclient.

Communicate and collaborate with feature rich FortiFone Softclients that integrates calling, fax, chat, and file sharing all into one intuitive application.

Operator and call center agent features within FortiFone Softclient for desktop allows operators and agents to easily handle calls and manage queues, ensuring each call receives the attention it deserves.

FortiFone Softclient

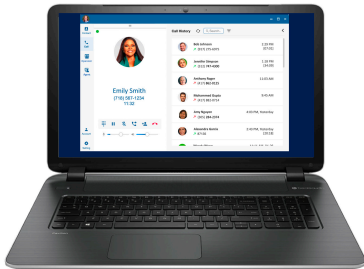
Softclient for Mobile



The FortiFone Softclient for mobile enhances your connection to the office, so you never miss an important call. Transform your mobile device into an extension connected to the FortiVoice phone system, giving you a truly unified communication experience as if you were actually in the office.

- Android and iOS support
- Answer, conference, hold, and transfer calls
- Call other extensions on the FortiVoice
- Visual voicemail
- Hands-free speaker phone option
- Message waiting and missed call notifications
- Supports headset use
- User-friendly, intuitive interface

Softclient for Desktop



The FortiFone Softclient for desktop keeps you moving efficiently throughout your day. As an app on your desktop computer you will be able to make and receive calls with ease, all controlled through a simple and intuitive interface.

- Windows and Mac support
- Answer, conference, hold, and transfer calls
- Call other extensions on the FortiVoice
- Visual voicemail
- Message waiting and missed call notifications
- Quick access to History, Contact, and Voicemail
- Supports headset use
- User-friendly, intuitive interface



Specifications

MODEL NO.	MOBILE SOFTCLIENT	DESKTOP SOFTCLIENT
Softclient Features		
Speakerphone	✓	✓
Headset support	✓	✓
Call waiting	✓	✓
Message waiting notification	✓	✓
Visual voicemail	✓	✓
Phone book entries	Central	Central
Missed call log		
Received call log	Central	Central
Outgoing call log		
Missed call notification	✓	✓
Operator console	—	✓
Call center console	—	✓
Chat *	✓	✓
Call Handling and User Features		
Cancel Transfer	✓	✓
Conference	✓	✓
Do not disturb	✓	✓
Hold	✓	✓
Blind transfer	✓	✓
Speed dial	—	✓
Trade calls	✓	✓
Transfer	✓	✓
Voicemail	✓	✓
Network Features		
SIP (RFC 3261)	✓	✓
SIP over UDP	✓	—
SIP over TCP	✓	—
SIP over TLS	✓	—
RTCP	✓	—
SRTP	✓	—
WSS	—	✓
Management		
HTTPS	✓	✓
Syslog	—	✓

MODEL NO.	MOBILE SOFTCLIENT	DESKTOP SOFTCLIENT
Audio Features		
HD voice	✓	✓
G.711u	✓	✓
G.711A	✓	✓
G.722	✓	✓
G.729A	✓	—
Opus	✓	✓
GSM	—	✓
Voice activity detection (VAD)	—	✓
Comfort noise generation (CNG)	✓	✓
Adaptive jitter buffer	200 ms	Dynamic
DTMF in-band	✓	✓
DTMF out of band (RFC2833)	✓	✓
DTMF via SIP info	✓	✓
Video		
H.264	✓	✓
H.265	✓	—
VP8	✓	✓
VP9	✓	✓
Display Languages		
English	✓	✓
French	✓	✓
Spanish	✓	✓
Arabic	—	—
Chinese - Simplified	—	✓
German	—	—
Portuguese	✓	—
Russian	—	✓
Turkish	—	—

* Chat functionality available with a FortiVoice Cloud account.
On-premise functionality TBA.



Ordering Information

PRODUCT	SKU	DESCRIPTION
Softclient		
FortiFone Softclient	FVE-SCLIENT-10	License to add 10 softclients to FortiVoice Enterprise system.
	FVE-SCLIENT-100	License to add 100 softclients to FortiVoice Enterprise system.

NOTE: FortiFone products are subject to regional telecommunications regulations. Visit the FortiVoice Global Availability for Phone Systems and Phones datasheet for the list of countries in which FortiFone telephones are available.

Visit <https://www.fortinet.com/resources/ordering-guides> for related ordering guides.

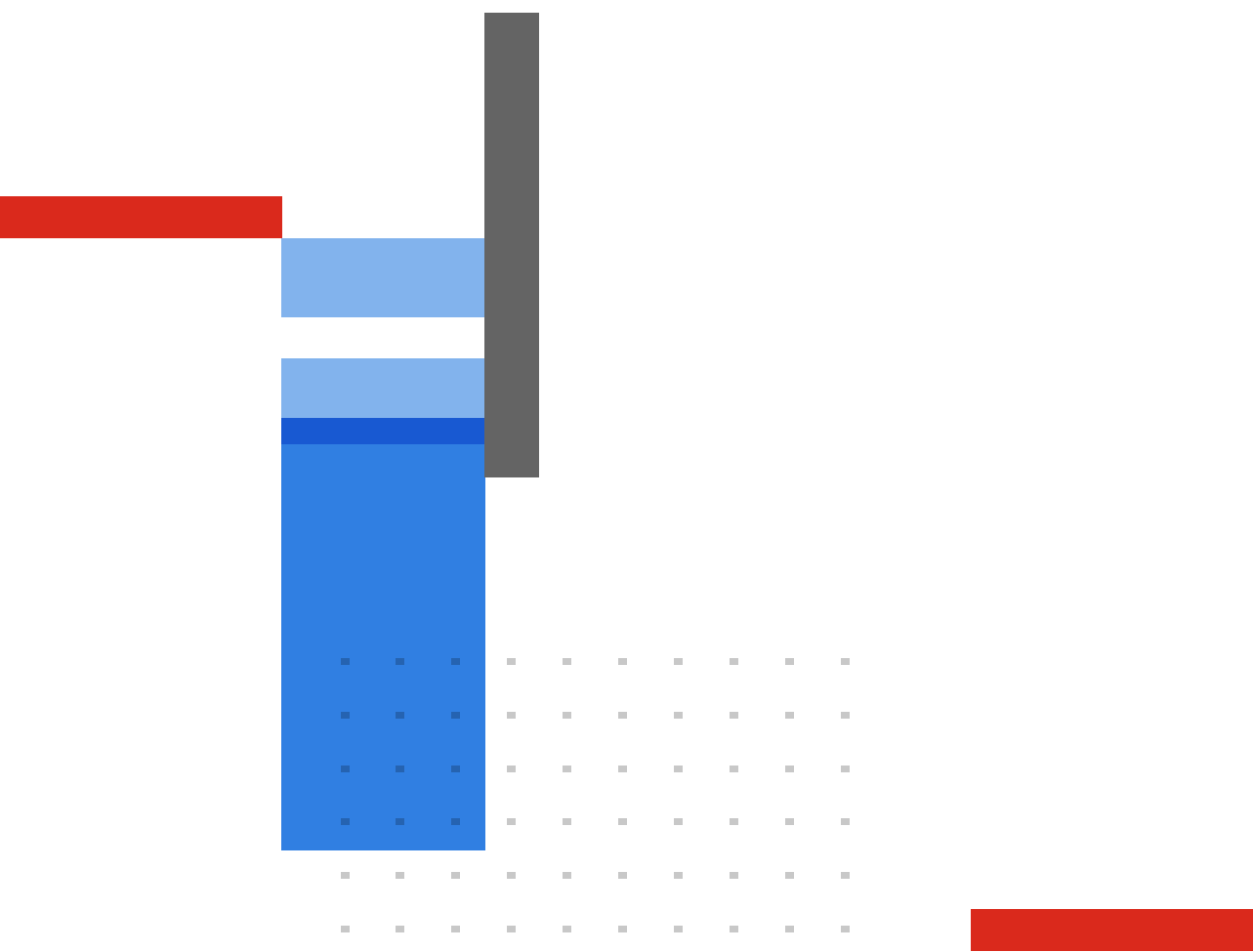
FortiCare Support Service

FortiCare Support Services is per-device support services, and it provides customers access to over 1400 experts to ensure efficient and effective operations and maintenance of their Fortinet capabilities. Global technical support is offered 24×7 with flexible add-ons, including enhanced service level agreements (SLAs) and premium hardware replacement through 200+ in-country depots.



Fortinet Corporate Social Responsibility Policy

Fortinet is committed to driving progress and sustainability for all through cybersecurity, with respect for human rights and ethical business practices, making possible a digital world you can always trust. You represent and warrant to Fortinet that you will not use Fortinet's products and services to engage in, or support in any way, violations or abuses of human rights, including those involving illegal censorship, surveillance, detention, or excessive use of force. Users of Fortinet products are required to comply with the [Fortinet EULA](#) and report any suspected violations of the EULA via the procedures outlined in the [Fortinet Whistleblower Policy](#).



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